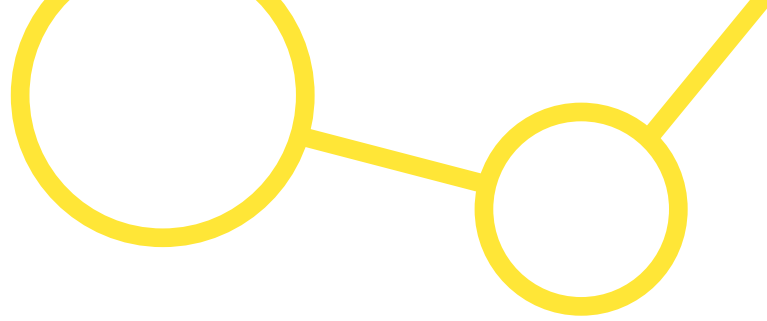


THE VICTORIAN GOVERNMENT CYBER INCIDENT MANAGEMENT PLAN



WHAT IS THE PLAN?

The Victorian Government Cyber Incident Management Plan (CIMP) provides important information about how the Victorian public sector will respond to cyber incidents.

The CIMP provides advice about:

- » Roles and responsibilities for responding to cyber incidents.
- » Terminology and categories for defining cyber incidents.
- » Protocol for information and intelligence sharing.
- » Linking cyber incident responses with emergency management and national arrangements.

The CIMP applies to all Victorian public sector bodies. Victoria's local councils are encouraged to also apply the CIMP.

UNDERSTANDING YOUR ROLES AND RESPONSIBILITIES

It is important to familiarise yourself with the CIMP and follow the advice it provides.

This includes:

- » Creating a cyber incident response plan for your organisation.
- » Establishing a cyber incident management team within your organisation.
- » Practicing your response to cyber incidents with your incident management team.

Contact the Victorian Government Cyber Incident Response Service (CIRS) if you need any help with these tasks — 1300 CSU VIC or cybersecurity@dpc.vic.gov.au.

TOGETHER WE CAN REDUCE THE IMPACT OF CYBER INCIDENTS ON VICTORIA.

MANAGING CYBER INCIDENTS

When a cyber incident occurs, your organisation should:

- » Activate its cyber incident response plan and cyber incident management team.
- » Undertake any technical activities necessary to contain and resolve to the situation.
- » Notify relevant stakeholders about the incident, including your portfolio department. For significant incidents, notify the CIRS as soon as possible.
- » Review your response and capture any lessons learnt to improve your incident response plan.

If you need help responding to a cyber incident, contact the CIRS on 1300 CSU VIC (24/7) or cybersecurity@dpc.vic.gov.au.

REMEMBER: IT'S NO LONGER A CASE OF 'IF' BUT 'WHEN' A CYBER INCIDENT WILL OCCUR.

MULTI-ORGANISATION INCIDENTS

The CIRS will coordinate Victorian Government responses to cyber incidents affecting multiple organisations simultaneously.

The CIRS is available 24 hours, 365 days a year to help Victorian Government organisations respond to cyber incidents.

INCIDENT NOTIFICATIONS

Victorian Government organisations must notify the CIRS of all:

- » Significant Cyber Incidents – cyber incidents with limited or major impact.
- » Cyber Emergencies – cyber incidents with serious or exceptional impacts.

MORE INFORMATION

You can find a more information about the CIMP and cyber security in the Victorian Government at vic.gov.au/cyber

