

The Orange Door Statewide Service Model

While this service model document describes the processes and functions of The Orange Door in stages, we recognise that in reality they constitute an ongoing and fluid process of assessment, planning, response and review. The pace, order and nature of each function/service will depend on the circumstances of each individual and/or family.

This diagram outlines the core functions and features of The Orange Door Service Model. It does not seek to represent the client experience or service flows. The Orange Door Service Model will continue to evolve based on evaluation, feedback loops, best practice and learnings from the initial rollout.

The extent and nature of screening and triage is informed by the source and detail of the referral

- Eligible clients proceed to assessment:**
- Women and children experiencing or at risk of family violence occurring or re-occurring
 - Perpetrators currently or at risk of perpetrating family violence
 - Children and families where there is a significant well-being concern for the child or young person

