

# Victorian Employer Satisfaction Survey

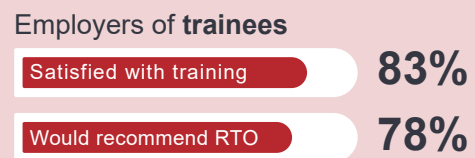
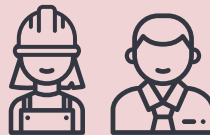
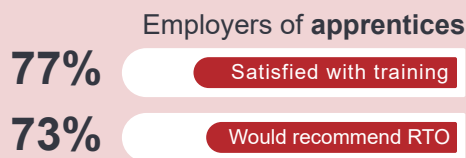
## HIGHLIGHTS FROM THE 2019 SURVEY

The *Employer Satisfaction Survey* invites Victorian employers of apprentices and trainees to share their views of the training provided by specific Registered Training Organisations (RTOs). The survey is conducted annually and attracts responses from employers across many Victorian regions and industries.

The survey asks employers about their satisfaction with training, teaching, RTO engagement and whether training improved the skills of their apprentices and trainees. The survey results are used to improve the quality of training in Victoria and to help Victorian employers have the right people with the right skills.

In 2019, the survey invited over 30,000 Victorian employers to participate and achieved a strong response rate of 30.1%. Their views are summarised below.

### EMPLOYER SATISFACTION WITH TRAINING



### EMPLOYER SATISFACTION WITH SKILLS IMPROVEMENT



### EMPLOYER SATISFACTION WITH TEACHING QUALITY



**81%**

said RTO staff were knowledgeable and experienced



**76%**

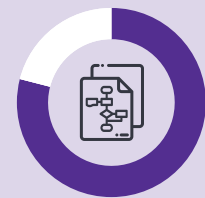
said training reflected up-to-date practice in the industry or sector

### EMPLOYER SATISFACTION WITH TRAINING DELIVERY



**77%**

were satisfied with the standard of assessment



**79%**

were satisfied with the training provider's flexibility