



Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Team Holiday – Dingley 1-3 Lakewood Boulevard BRAESIDE 3195	SE-00004944	TEAM HOLIDAY PTY LTD	PR-40002234	Amendment of service approval	Due to non-compliance with the National Law: • Section 165 - Ensure children are adequately supervised at all times. • Section 167 - Protect children from harm and hazards likely to cause injury.	20 January 2023	Imposition of conditions on service approval under section 55
Blooming Blossoms Family Day Care 9 Peartree Ct ROXBURGH PARK 3064	SE-40015472	BLOOMING BLOSSOM FAMILY DAY CARE PTY LTD	PR-40009805	Cancellation of provider approval	Based on the following ground: • Section 31 - Approved provider has not operated any education and care service for a period of more than 12 months.	23 January 2023	Cancellation of provider approval under section 33
HONEY FAMILY DAY CARE SCHEME PTY LTD 10 Beauford Ave NARRE WARREN SOUTH, 3805	SE-40017218	HONEY FAMILY DAY CARE SCHEME PTY LTD	PR-40012181	Cancellation of provider approval	Based on the following ground: • Section 31 - Approved provider has not operated any education and care service for a period of more than 12 months.	24 January 2023	Cancellation of provider approval under section 33
Nadar Family Day Care Suite 4 & 7, Level 1, 14 Belair Avenue	SE-40001903	NADAR FAMILY DAY CARE PTY LTD	PR-40001310	Cancellation of provider approval	Based on the following grounds: • Section 31 - The approved provider is not a	25 January 2023	Cancellation of provider approval under section 33





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GLENROY 3046					fit and proper person to be involved in the provision of an education and care service. • Section 31 - The approved provider has breached a condition of the provider approval.		
HAPPY LITTLE FEET FAMILY DAY CARE PTY LTD 7 Baltimore Dr POINT COOK 3030	SE-40014908	HAPPY LITTLE FEET FAMILY DAY CARE PTY LTD	PR-40015055	Cancellation of provider approval	Based on the following ground: • Section 31 - Approved provider has not operated any education and care service for a period of more than 12 months.	24 February 2023	Cancellation of provider approval under section 33
Smart Children Early Learning Centre 15 Burden Street SPRINGVALE 3171	SE-40009355	VI AND NHAT PTY LTD	PR-40020404	Compliance notice	Due to non-compliance with the National Law and National Regulations: • Section 162 - Operate an education and care service with a responsible person is present. • Section 165 - Ensure children are adequately supervised at all times.	27 February 2023	Issue of compliance notice under section 177





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					 Section 168 - Delivery of educational program based on an approved learning framework. Section 169 - Staffing arrangements. Regulation 80 - A weekly menu displayed in accessible place. Regulation 97 - Emergency and evacuation procedures. Regulation 145 - Staff record to include all prescribed information. Regulation 151 - The record of educators working directly with children to include all prescribed information. Regulation 158 - Record of attendance to include all prescribed information. Regulation 162 - Keep health information in the enrolment record. 		





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					 Regulation 170 - Follow policies and procedures. Regulation 358 - Read working with children check before person engaged or employed as staff member. 		
Chabad Youth OSHC 1 A'Beckett Street ST KILDA EAST 3183	SE-00005728	Chabad Youth Limited	PR-40026645	Amendment of service approval	Due to non-compliance with the National Law: Section 51 - Ensure the safety, health and wellbeing of children being educated and cared for by the service. Section 167 - Protect children from harm and hazards likely to cause injury.	7 March 2023	Imposition of conditions on service approval under section 55
Regan's Road Kindergarten 7 Regan's Road HAMPTON PARK, 3076	SE-00002934	Casey City Council	PR-00001412	Compliance notice	Due to non-compliance with the National Law and National Regulation: Section 165 - Ensure children are adequately supervised at all times. Section 167 - Protect children from harm and	15 March 2023	Issue of compliance notice under section 177





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					hazards likely to cause injury. Regulation 99 - Children leaving education and care service premises.		
Kind & Caring Family Day Care 13 Talbot Ct NOBLE PARK Vic 3174	SE-40021891	Kind & Caring Family Day Care Pty Ltd	PR-40024599	Suspension of service approval	Due to non-compliance with the National Law: Section 70 - Pay the prescribed annual fee for the service approval.	21 March 2023	Suspension of service approval under section 72
LIL'STARS FAMILY DAY CARE SCHEME 88 Westbrook Drive KEYSBOROUGH 3173	SE-40006186	LAKSHMI SOSALE THADVANAM	PR-40002151	Compliance notice	Due to non-compliance with the National Law and National Regulations: Section 167 - Protect children from harm and hazards likely to cause injury. Section 168 - Delivery of educational program not based on an approved learning framework. Regulation 78 - Food and beverages. Regulation 97 - Emergency and evacuation procedures.	22 June 2023	Issue of compliance notice under section 177





Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					 Regulation 100 - Conduct risk assessments before excursion. Regulation 102 - Ensure authorisation contains all prescribed information. Regulation 162 - Keep health information in the enrolment record. Regulation 171 - Policies and Procedures to be kept available. 		
Twinkle Turtle Children's Services 38 Westmere Cres COOLAROO 3048	SE-40000535	NEB EDUCATION & TRAINING PTY. LTD.	PR-40001545	Compliance notice	Due to non-compliance with the National Law and National Regulations: Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service. Section 51(2) - Ensure that each family day care educator is adequately monitored and supported.	4 July 2023	Issue of compliance notice under section 177





Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					 Section 165 - Ensure children are adequately supervised at all times. Section 167 - Protect children from harm and hazards likely to cause injury. Section 168 - Delivery of educational program based on an approved learning framework. Section 172 - Display prescribed information. Section 175 - Keep enrolment and other prescribed documents. Section 269(1) - Keep a register of family day care educators, coordinators and assistants that contains prescribed information. Section 295 - Not provide false and misleading information to the Regulatory Authority. 		





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					 Regulation 97 - Emergency and evacuation procedures. Regulation 100 - Conduct risk assessments before excursion. Regulation 102C - Conduct a risk assessment for transporting children. Regulation 102D - Authorisation for service to transport children. Regulation 103 - Premises, furniture and equipment are safe, clean and in good repair. Regulation 116(2) - Consider all prescribed matters in the assessment of family day care residences and approved venues. Regulation 117 - Glazed area must not be accessible to children. 		





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					 Regulation 160 - Child enrolment records to include all prescribed information. Regulation 165 - Keep record of visitors. Regulation 170 - Follow policies and procedures. 		
Happy Sunshine ELC 452 McClelland Dr LANGWARRIN 3910	SE-40016845	Happy Sunshine Early Learning Centre Pty Ltd	PR-40021828	Amendment of service approval	Due to non-compliance with the National Law and National Regulations: • Section 166 - Ensure that children are not subjected to inappropriate discipline. • Regulation 81- Ensure the needs for sleep and rest of children are being met. • Regulation 155(c) - Ensure the dignity and rights of each child is maintained.	11 July 2023	Imposition of conditions on service approval under section 55
Unicorn Family Daycare Service Suite 507,	SE-40000136	Waqas Raza Khan	PR-00007836	Suspension of service approval	Due to non-compliance with the National Law and National Regulations:	12 July 2023	Suspension of service approval under section 72





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101 Overton Rd WILLIAMS LANDING 3027					 Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service. Section 51(4) - Ensure that the education and care service was operated in a way that complies with Child Safe Standards. Section 167 - Protect children from harm and hazards likely to cause injury. Section 172 - Display prescribed information. Section 175 - Keep enrolment and other prescribed documents. Regulation 97 - Emergency and evacuation procedures. Regulation 100 - Conduct risk 		





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					assessments before excursion. Regulation 102 - Ensure authorisation contains all prescribed information. Regulation 102C - Conduct a risk assessment for transporting children. Regulation 102D - Authorisation for service to transport children. Regulation 105 - Sufficient furniture, materials and developmentally appropriate equipment. Regulation 117 - Glazed area must not be accessible to children. Regulation 144 - Family day care educator assistant. Regulation 155 - Interactions with children.		





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					 Regulation 160 - Child enrolment records to include all prescribed information. Regulation 168 - Education and care service must have policies and procedures. Regulation 171 - Policies and procedures to be kept available. 		
Village Early Education Maiden Gully 749 Calder Hwy MAIDEN GULLY 3551	SE-40021324	VILLAGE EARLY EDUCATION GROUP PTY LTD	PR-40010289	Emergency action notice	Due to non-compliance with the National Law: • Section 167 - Protect children from harm and hazards likely to cause injury.	13 July 2023	Issue of emergency action notice under section 179
Kidding Around Childcare and Kindergarten 36-38 Grimwade Crescent FRANKSTON 3199	SE-00003156	Kenji Pty Ltd	PR-00002429	Compliance notice	Due to non-compliance with the National Law: • Section 51(4C) - Operate in a way that complies with the Child Safe Standards.	25 July 2023	Issue of compliance notice under section 177
Camp Australia – Cranbourne West	SE-00011593	Camp Australia Pty Limited	PR-00002539	Amendment of service approval	Due to non-compliance with the National Law:	18 August 2023	Imposition of conditions on





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Primary School OSHC Cnr Monahans Road and Duff Street CRANBOURNE WEST 3977					 Section 165 - Ensure children are adequately supervised at all times. Section 167 - Protect children from harm and hazards likely to cause injury. 		service approval under section 55
Ella Early Education 31 Chiltern Street BROADMEADOWS 3047	SE-40007746	Ella Early Education Pty Ltd	PR-40006157	Cancellation of service approval	Based on the following ground: • Section 77 - A condition of service approval has not been complied with.	21 September 2023	Cancellation of service approval under section 79
Prime Family Day Care and Consulting Services U13 7 Dalton Rd THOMASTOWN 3074	SE-40000606	Ola Ouda	PR-40000564	Cancellation of provider approval	Based on the following ground: • Section 31 - The approved provider's approval under the Family Assistance Law is cancelled.	2 November 2023	Cancellation of provider approval under section 33
Me2 Family Day Care Suite 2 Level 1 67 Sydney Rd COBURG 3058	SE-00011301	Mirza Group Pty Ltd	PR-00006537	Amendment of service approval	Determination to amend service approval in response to show cause to suspend service approval based on the following grounds: • Section 70(b) - Condition of service approval has not been complied with.	13 November 2023	Imposition of conditions on service approval under section 55





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					 Section 70(c) - Service is not being managed in accordance with the National Law. Section 70(d) - The service has operated at a rating level as not meeting the National Quality Standard. 		
Twinkle Turtle Children's Services 38 Westmere Cres COOLAROO 3048	SE-40000535	NEB EDUCATION & TRAINING PTY. LTD.	PR-40001545	Cancellation of service approval	Based on the following grounds: • Section 77 - Continued operation would constitute an unacceptable risk to the safety, health and wellbeing of children. • Section 77 - A condition of service approval has not been complied with.	30 November 2023	Cancellation of service approval under section 79
Nile Family Day Care 19 Circuit Dr TRUGANINA 3029	SE-00011873	Ms Yier Makuet and Ms Natalina Makuet	PR-00006485	Compliance notice	Due to non-compliance with the National Law and National Regulations: Section 51(1) - Ensure the safety, health and wellbeing of children	11 December 2023	Issue of compliance notice under section 177





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					being educated and cared for by the service. • Section 51(2) - Ensure that each family day care educator is adequately monitored and supported. • Section 167 - Protect children from harm and hazards likely to cause injury. • Section 172 - Display prescribed information. • Section 175 - Keep enrolment and other prescribed documents. • Section 269(1) - Keep a register of family day care educators, coordinators and assistants that contains prescribed information. • Regulation 74 - Documenting of child assessments or evaluations for delivery of educational program.		





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					 Regulation 75 - Information about educational program to be kept available. Regulation 84A - Ensure needs for sleep and rest of children is being met. Regulation 97 -		





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					 Regulation 116 - Assessments of family day care residences. Regulation 117 - Glazed area must not be accessible to children. Regulation 144 - Family day care educator assistant. Regulation 148 - Educational leader staff record. Regulation 160 - Child enrolment records to include all prescribed information. Regulation 162 - Keep health information in the enrolment record. Regulation 168 - Education and care service must have policies and procedures. Regulation 170 - Follow policies and procedures. Regulation 359 - Read and consider criminal 		





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					history record check before person engaged or registering a person as a family day care educator.		
Sunshine Family Day Care 1413 Pascoe Vale Rd MEADOW HEIGHTS 3048	SE-00013496	Sunshine Family Day Care Pty Ltd	PR-00007804	Compliance notice	 Due to non-compliance with the National Law and National Regulations: Section 167 - Protect children from harm and hazards likely to cause injury. Section 169 - Staffing arrangements. Section 175 - Keep enrolment and other prescribed documents. Section 269(1) - Keep a register of family day care educators, coordinators and assistants that contains prescribed information. Section 295 - Providing false and misleading information to the Regulatory Authority. 	22 December 2023	Issue of compliance notice under section 177





Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					 Regulation 100 - Conduct risk assessments before excursion. Regulation 102 - Authorisation contains all prescribed information. Regulation 102C - Conduct a risk assessment for transporting children. Regulation 104 - Any outdoor space is enclosed by a fence. Regulation 116(2) - Consider all prescribed matters in the assessment of family day care residences and approved venues. Regulation 117 - Glazed area must not be accessible to children. Regulation 170 - Follow policies and procedures. 		

2023 Enforcement Actions - National Law





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Silkwood Stars Childcare Centre 17 Wentworth Avenue ROWVILLE 3178	SE-00004369	P Illesinghe & M Illesinghe ATF the M & P Illesinghe Family Trust	PR-00002383	Amendment of provider Approval	Due to non-compliance with the National Law: • Section 166 - Ensure that children are not subjected to inappropriate discipline.	27 December 2023	Imposition of conditions on provider approval under section 23