Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
The Avenue Children's Centre and Kindergarten 39 The Avenue, BALACLAVA VIC 3183	SE-00003649	THE AVENUE CHILDREN'S CENTRE INC	PR-40002693	Amendment of service approval	<ul> <li>Due to non-compliances with the National Law and/or National Regulations:</li> <li>Section 165 – Ensure children are adequately supervised at all times.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> <li>Regulation 101 – Conduct risk assessment for excursion.</li> <li>Regulation 170 – Follow policies and procedures.</li> </ul>	3 January 2024	Imposition of condition on service approval under section 55
Teach A Tot Family Daycare PTY LTD	SE-40018558	TEACH A TOT FAMILY DAY CARE PTY LTD	PR-40022809	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>Section 31 – The approved provider has not satisfied, or is not satisfying, the provider</li> </ul>	8 January 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
1 Longfield Way, DEER PARK VIC 3023					eligibility rules under the Family Assistance Law.		
Botanic Ridge PS TheirCare 10 Echidna Pde, BOTANIC RIDGE VIC 3977	SE-40017344	TheirCare Pty Ltd	PR-40011145	Amendment of service approval	Due to non-compliance with the National Law and/or National Regulations: Section 167 – Protect children from harm and hazards likely to cause injury.	29 January 2024	Amendment of service approval through imposition of condition on service approval under section 55
TeamKids - Caulfield Junior College 186 Balaclava Rd, CAULFIELD NORTH VIC 3161	SE-00006162	TEAM HOLIDAY PTY LTD	PR-40002234	Amendment of service approval	<ul> <li>Due to non-compliance with the National Law and/or National Regulations:</li> <li>Section 51(4C) - Operate in a way that complies with the Child Safe Standards.</li> <li>Regulation 99 - Children leaving education and care service premises.</li> <li>Regulation 158 – Record of attendance to</li> </ul>	1 February 2024	Imposition of condition on service approval under section 55

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					include all prescribed information.		
Little Heaven Family Day Care Scheme 6 Harmony DR, TARNEIT VIC 3029	SE-40021943	Bright Family Care Services PTY LTD	PR-40024582	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.</li> </ul>	21 February 2024	Cancellation of provider approval under section 33
N/A	N/A	Salam Ayache	PR-40022912	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.</li> </ul>	21 February 2024	Cancellation of provider approval under section 33
Blooming Kids Unit 3, 11-13 Thompson Street, CAMPBELLFIELD VIC 3061	SE-40019448	Blooming Kids FDC Pty Ltd	PR-40020479	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>Section 31 – The approved provider has not satisfied, or is not satisfying, the provider</li> </ul>	21 February 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					eligibility rules under the Family Assistance Law.		
Precious Stones Family Care 221 Hogans Road, HOPPERS CROSSING VIC 3029	SE-40020609	PRECIOUS STONES FAMILY DAY CARE PTY LTD	PR-40020296	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>Section 31 – Approved provider has not operated any education and care service for a period of more than 12 months.</li> </ul>	27 February 2024	Cancellation of provider approval under section 33
Maria Montessori Pre School & Early Learning Centre 42 Main Street, THOMASTOWN VIC 3074	SE-00003917	Star Care (Vic) Pty Ltd ATF Bardan Family Trust	PR-00002357	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service.</li> <li>Section 165 – Ensure children are adequately supervised at all times.</li> <li>Section 167 – Protect children from harm and</li> </ul>	29 February 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>hazards likely to cause injury.</li> <li>Section 168 – Delivery of educational program based on an approved learning framework.</li> <li>Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.</li> <li>Regulation 77 – Health, hygiene and safe food practices.</li> <li>Regulation 79 – Service providing food and beverages.</li> <li>Regulation 80 - Weekly menu.</li> <li>Regulation 81 - Ensure the needs for sleep and rest of children are being met.</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>Regulation 97 – Emergency and evacuation procedures.</li> <li>Regulation 103 – Premises, furniture and equipment are safe, clean and in good repair.</li> <li>Regulation 104 – Fencing</li> <li>Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment.</li> <li>Regulation 109 – Toilet and hygiene facilities.</li> <li>Regulation 147 – Staff members.</li> <li>Regulation 155 – Interactions with children.</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Play House Family Day Care 358 Plenty Road, PRESTON VIC 3072	SE-40001500	PLAY HOUSE FAMILY DAY CARE PTY LTD	PR-40001002	Emergency action notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Regulation 30 – Condition on service approval – family day care educator insurance.</li> <li>Regulation 84C – Risk assessment for purposes of sleep and rest policies and procedures.</li> <li>Regulation 116(1) – Conduct assessment of each proposed residence and each proposed family day care venue.</li> <li>Regulation 136 – Each family day care educator and family day care educator assistant holds a current approved first aid</li> </ul>	29 February 2024	Issue of emergency action notice under section 179

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>qualification, anaphylaxis management training, and emergency asthma management training.</li> <li>Regulation 163 – Residents at family day care residence and family day care educator assistants to be fit and proper person.</li> <li>Regulation 358 – Read and consider working with children check before person engaged or employed as staff member.</li> </ul>		
ABS FAMILY DAY CARE PTY. LTD. 14 Mudford Street, SUNSHINE WEST VIC 3020	SE-40015117	ABS FAMILY DAY CARE PTY. LTD.	PR-40011801	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>Section 31 – The approved provider has not satisfied, or is not satisfying, the provider</li> </ul>	6 March 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					eligibility rules under the Family Assistance Law.		
Unicorn Family Daycare Service Suite 507, 101 Overton Road, WILLIAMS LANDING VIC 3027	SE-40000136	Waqas Raza Khan	PR-00007836	Suspension of service approval	<ul> <li>Based on the following ground:</li> <li>Section 70 -The approved provider has not paid the prescribed annual fee for the service approval.</li> </ul>	15 March 2024	Suspension of service approval under section 72
The Grove Children's Centre 38-40 The Grove, COBURG VIC 3058	SE-00005699	The Grove Childrens Centre Pty Ltd ATF The Grove Children's Centre Unit Trust	PR-00002892	Enforceable undertaking	<ul> <li>Due to non-compliance with the National Law and/or National Regulations:</li> <li>Section 165 – Ensure children are adequately supervised at all times.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> </ul>	21 March 2024	Acceptance of enforceable undertaking under section 179A
Learn Academy Family Day Care 34 Grenache Rd,	SE-4022186	Gul Duruye Arik	PR-40020876	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>section 31(h) – the approved provider has</li> </ul>	3 April 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
WOLLERT VIC 3750					been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law.		
Smart Learning Family Daycare PTY LTD 62 Claret Ash Bvd, HARKNESS VIC 3337	SE-40019593	SMART LEARNING FAMILY DAYCARE PTY LTD	PR-40024059	Cancellation of provider approval	<ul> <li>Based on the following grounds:</li> <li>section 31(e) - the approved provider has breached a condition of provider approval (Failure to pay annual fee)</li> <li>section 31(h) - the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law.</li> </ul>	9 April 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Busy Bees at Port Melbourne 5 Ingles Street, PORT MELBOURNE VIC 3207	SE-00005783	Baker Street Childcare Education Pty Ltd	PR-40002206	Amendment of service approval	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 168 - Delivery of educational program based on an approved learning framework.</li> <li>Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.</li> <li>Regulation 77 - Health, hygiene and safe food practices</li> <li>Regulation 103 – Premises, furniture and equipment are safe, clean and in good repair.</li> <li>Regulation 155 – Interactions with children.</li> </ul>	11 April 2024	Amendment of service approval through imposition of condition on service approval under section 55

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Edwardes Street Child Minding 41 Edwardes St, RESERVOIR VIC 3073	SE-00003596	Manes Care Pty Ltd	PR-00001652	Emergency action notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> </ul>	19 April 2024	Issue of emergency action notice under section 179
Hurstbridge PS TheirCare Main Road, HURSTBRIDGE VIC 3099	SE-00005179	TheirCare Pty Ltd	PR-40011145	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 165 – Ensure children are adequately supervised at all times.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury</li> </ul>	6 May 2024	Issue of compliance notice under section 177
Play House Family Day Care 358 Plenty Road, PRESTON VIC 3072	SE-40001500	PLAY HOUSE FAMILY DAY CARE PTY LTD	PR-40001002	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 51(2) – Ensure that each family day care educator is</li> </ul>	10 May 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>adequately monitored and supported.</li> <li>Section 51(8) – Comply with conditions of a service approval.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> <li>Section 168 - Delivery of educational program based on an approved learning framework.</li> <li>Section 172 - Display prescribed information. Section 269(1) – Keep a register of family day care educators, co- ordinators and assistants that contains prescribed information.</li> <li>Regulation 74 – Documenting of child assessments or</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>evaluations for delivery of educational program.</li> <li>Regulation 75 - Information about educational program to be kept available.</li> <li>Regulation 100 – Conduct risk assessments before excursion.</li> <li>Regulation 102 – Authorisation for excursions.</li> <li>Regulation 102C – Conduct a risk assessment for transporting children.</li> <li>Regulation 103 – Premises, furniture and equipment are safe, clean and in good repair.</li> <li>Regulation 105 – Sufficient furniture,</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>materials and developmentally appropriate equipment.</li> <li>Regulation 143B - Ongoing management of family day care educators</li> <li>Regulation 160 – Child enrolment records to be kept by approved provider and family day care educator.</li> </ul>		
Wyndham Vale Montessori Centre - Ballan Rd 41 Hirata Bvd, WYNDHAM VALE VIC 3024	SE-40022072	Sunnyside Early Learning Centre Pty Ltd ATF Montessori Unit Trust	PR-40006652	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 51(4C) - Operate in a way that complies with the Child Safe Standards.</li> <li>Section 166 – Ensure that children are not subjected to inappropriate discipline.</li> </ul>	10 May 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					Regulation 155 –     Interactions with     children.		
YLV Sacred Heart OSHC 1-3 Clifton Gr, PRESTON VIC 3072	SE-40024279	Youth Leadership Victoria Inc	PR-00002783	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 51(4C) - Operate in a way that complies with the Child Safe Standards.</li> <li>Section 165 – Ensure children are adequately supervised at all times.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> <li>Section 168 - Delivery of educational program based on an approved learning framework.</li> <li>Regulation 75 - Information about</li> </ul>	17 May 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>educational program to be kept available.</li> <li>Regulation 97 – Emergency and evacuation procedures.</li> <li>Regulation 102AAC - Risk assessment for the purposes of safe arrival of children policies and procedures.</li> <li>Regulation 117 – Glass.</li> <li>Regulation 136 – First aid qualifications.</li> <li>Regulation 147 – Staff member records.</li> <li>Regulation 158 – Children's attendance record to be kept by approved provider.</li> <li>Regulation 160 – Child enrolment records to be kept by approved provider and family day care educator.</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					Regulation 170 - Follow     policies and     procedures.		
Aspire Early Education Pakenham 75 Station Street, PAKENHAM VIC 3810	SE-40009415	ASCOT EARLY LEARNING CENTRE PTY LTD	PR-40011123	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 166 – Ensure that children are not subjected to inappropriate discipline.</li> <li>Section 168 - Delivery of educational program based on an approved learning framework.</li> <li>Section 51(4C) - Operate in a way that complies with the Child Safe Standards.</li> </ul>	21 May 2024	Issue of compliance notice under section 177
Alef Early Learning Centre 67 Hotham St, ST KILDA EAST, VIC 3183	SE-40000634	CHEDER INC	PR-40000473	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>31(f) - the approved provider has not operated any education and care service for a</li> </ul>	5 June 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					period of more than 12 months.		
N/A	N/A	Ella Early Education Pty Ltd	PR-40006157	Cancellation of provider approval	<ul> <li>Based on the following ground:</li> <li>31(f) - the approved provider has not operated any education and care service for a period of more than 12 months.</li> </ul>	5 June 2024	Cancellation of provider approval under section 33
N/A	N/A	SMAG GROUP PTY LTD	PR-40024430	Cancellation of provider approval	<ul> <li>Based on the following grounds:</li> <li>section 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months.</li> <li>section 31(h) - the approved provider has been refused approval as they do not satisfy the provider eligibility</li> </ul>	18 June 2024	Cancellation of provider approval under section 33

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					rules under the Family Assistance Law.		
Diamond Valley SDS TheirCare 14-24 Brentwick Drive, GREENSBOROU GH VIC 3088	SE-40030170	TheirCare Pty Ltd	PR-40011145	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 51(4C) - Operate in a way that complies with the Child Safe Standards.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> <li>Section 168 - Delivery of educational program based on an approved learning framework.</li> <li>Regulation 75 - Information about educational program to be kept available.</li> <li>Regulation 80 - A weekly menu displayed in accessible place.</li> </ul>	21 June 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>Regulation 84C - Risk assessment for purposes of sleep and rest policies and procedures</li> <li>Regulation 117A – Placing a person in day- to-day charge of a service.</li> <li>Regulation 173 - Prescribed information to be displayed— education and care service other than a family day care service</li> </ul>		
La Petite Ecole - Inkerman Road 710 Inkerman Rd, CAULFIELD NORTH VIC 3161	SE-40008551	Stephane Nicolas Brisson	PR-40009648	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 172 - Display prescribed information.</li> <li>Section 175 - Keep enrolment and other prescribed documents.</li> </ul>	24 June 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.</li> <li>Regulation 117A – Placing a person in day- to-day charge of a service.</li> <li>Regulation 131 - Regulation 131 - Requirement for early childhood teacher— centre-based services—25 or more approved places but fewer than 25 children</li> <li>Regulation 136 – At least one staff member in attendance at the service holds a current approved first aid qualification, anaphylaxis management training,</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>and emergency asthma management training.</li> <li>Regulation 169 – Additional policies and procedures – family day care service</li> </ul>		
NEW GENERATION FAMILY DAY CARE PTY LTD 3/61 Robinson Street, DANDENONG VIC 3175	SE-40000225	NEW GENERATION FAMILY DAY CARE PTY LTD	PR-40000229	Compliance notice	<ul> <li>Due to non-compliance with the National Law and National Regulations:</li> <li>Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service.</li> <li>Section 167 – Protect children from harm and hazards likely to cause injury.</li> <li>Section 168 - Delivery of educational program based on an approved learning framework.</li> </ul>	27 June 2024	Issue of compliance notice under section 177

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>Section 172 - Display prescribed information.</li> <li>Section 175 - Keep enrolment and other prescribed documents.</li> <li>Regulation 97 – Emergency and evacuation procedures</li> <li>Regulation 102 – Ensure authorisation contains all prescribed information</li> <li>Regulation 102D - Authorisation for service to transport children.</li> <li>Regulation 103 – Premises, furniture and equipment are safe, clean and in good repair.</li> <li>Regulation 105 – Sufficient furniture, materials and</li> </ul>		

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Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul> <li>developmentally appropriate equipment.</li> <li>Regulation 160 – Child enrolment records to include all prescribed information.</li> <li>Regulation 165 – Keep record of visitors.</li> </ul>		
Play House Family Day Care 358 Plenty Road, PRESTON VIC 3072	SE-40001500	PLAY HOUSE FAMILY DAY CARE PTY LTD	PR-40001002	Enforceable undertaking	Due to assessment and rating outcome, and failure to comply with an emergency action notice.	21 August 2024	Acceptance of enforceable undertaking under section 179A

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