

Victorian Employer Satisfaction Survey

HIGHLIGHTS FROM THE 2022 SURVEY

The Employer Satisfaction Survey invites Victorian employers of apprentices and trainees across all regions and industries to share their views of the training provided by specific Registered Training Organisations (RTOs).

The survey asks employers about their satisfaction with training delivery and RTO communication, whether training improved the skills of their apprentices and trainees.

The survey results are used to improve the quality of VET training in Victoria and to help Victorian employers, like you, have the right people with the right skills.

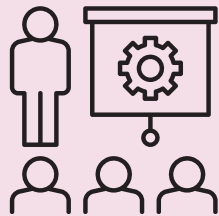
In 2022, the survey invited approximately 30,000 Victorian employers to participate and achieved a strong response rate of 37.1%.

How employers viewed the training experience of their apprentices and trainees in 2022 is summarised below.

EMPLOYER SATISFACTION WITH **TRAINING**

77%

were **satisfied** with their RTO's training



74%

would **recommend** their RTO

EMPLOYER SATISFACTION BY **TRAINING TYPE**

76%

Employers of **apprentices**

83%

Employers of **trainees**



71%

71% of employers said government support and incentives helped them **retain or take on one or more** apprentices/trainees

EMPLOYER SATISFACTION BY **INDUSTRY**



86%

Retail Trade



85%

Accommodation & Food Services



82%

Agriculture, Forestry & Fishing + Mining



81%

Health Care & Social Assistance



79%

Manufacturing



75%

Construction



Victorian Skills Authority

<https://www.vic.gov.au/victorian-skills-authority>



Jobs, Skills, Industry and Regions