

**1**

ARRIVAL VICTORIA State Government

Please use your mobile number and PIN to login

Your mobile phone number (Required)

PIN (Required)

Forgotten your PIN? →

Login

Enter your mobile number

Enter your temporary PIN  
This is the last 4 digits of your mobile number

**2**

Create your new PIN (Required)

Your PIN must be 4 digits

Confirm your new PIN (Required)

Cancel Save

Your PIN must be...

- Must be 4 digits
- Cannot be consecutive numbers
- Cannot be the same number 4 times
- Cannot be the same as the temporary PIN
- New PIN and Confirm New PIN must match

Enter a new PIN

Confirm your new PIN

Click Save

**3**

You will be taken back to the login screen ready to sign your child in.

Your mobile phone number (Required)

PIN (Required)

Forgotten your PIN? →

Login

Enter your mobile number

Enter your new PIN

Click Login