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ARRIVAL **VICTORIA**
State Government

Please use your mobile number and PIN to login

Your mobile phone number
(Required)

PIN (Required)

[Forgotten your PIN? →](#)

Login

Click Forgotten your PIN?

2

Verify your account to reset your PIN

Before you can change your PIN, we need to verify you are the owner of the account. Please enter the mobile number you use to sign in to Arrival

Sign in mobile phone number (Required)

Enter your mobile number

Continue

Click Continue

3

Verify your account to reset your PIN

Please enter the date of birth of a child you are the parent, guardian or nominee for who attends the service

Enter the date of birth (Required)
DD/MM/YYYY

Enter your child's date of birth

Continue

Click Continue

4

Create your new PIN (Required)

Your PIN must be 4 digits

Enter your new PIN

Confirm your new PIN (Required)

Confirm your new PIN by re-entering it

Save

Click Save

Your PIN must be...

- Must be 4 digits
- Cannot be consecutive numbers
- Cannot be the same number 4 times
- Cannot be the same as the temporary PIN
- New PIN and Confirm New PIN must match